

TO ALL PHARMACISTS & PHARMACY TECHNICIANS
SPECIAL ORDER – PRODUCTS ON BACK ORDER
SIMPLIFIED PROCEDURE FOR PLACING ORDERS

- 1) DO NOT PHONE US FOR ONE OF THESE PRODUCTS. Please visit our Website at www.gbpharma.ca and click on SPECIAL ORDER.
- 2) CLICK on the link of the desired product , complete the form associated to the product and indicate the amount of capsules required for each dose
- 3) Once the form is completed, CLICK on the “SEND” button at the bottom of the page.
- 4) Make sure the web page indicates/confirms that your order has been sent.
- 5) Print the page displayed and ***have the pharmacist sign the form***
- 6) **FAX** at 450-778-9810 at 1-888-888-7979 the form in question signed by a pharmacist along with his/her permit number.

NO NEED TO CALL US

To speed up the efficacy of our order processing, please take notice that our Customer Service Department will not return any calls for messages left in our answering machine pertaining to these orders. All orders will be treated and expedited directly and no cancellation will be possible unless the commercial product returns to the market. A transportation fee of \$8.50 will be charged to orders less than \$150.00. Orders will be shipped in a first in first out basis. The expected ETA to process your order and expedite will be 4 to 7 business days.

Please rest assured that we will do everything in our power to respond as quickly as possible to your requests.

Jean-Philippe Gentès et Bertrand Bolduc, pharmaciens